

R5 Complaint Tracking Form

To record a complaint, fill in all applicable fields below - including follow-up information. If you wish to forward to another person for follow-up, click on one of the forward buttons. Otherwise, click on the Save Complaint Only button.

To populate the Person Taking Complaint and Follow-Up Person - EPA fields, click on the book icon next to the field and choose the name from the directory (or enter the last name, first name directly in the field).

General Information

Complaint Open/Closed	Closed	Source of Complaint	Phone Call
Person Taking/Recording Complaint	Wagner, Anna	Complaint Date	8/16/2018
Nature of Complaint: (Choose one or more)	<input checked="" type="checkbox"/> Air Quality/Indoor Air		

Complainant Information

Complainant Name	Non-responsive	Does complainant wish to be anonymous?	<input type="checkbox"/> Yes
Complainant Address		Complainant City	Chicago
Complainant State:	IL	Complainant Zip Code	
Complainant Phone		Complainant Email Address	

Information Regarding Company/Person Complained About

Company or Person Named in Complaint	MAT Asphalt		
Company/Person Address			
Company/ Person City	Chicago	Company/Person State	IL
Company/ Person Zip Code			
Company/ Person Phone		Company/Person Email Address	

Details of Complaint

From: Wagner, Anna [mailto:wagner.anna@epa.gov]
Sent: Thursday, August 16, 2018 5:02 PM
To: McQuillen, Deirdre <Deirdre.McQuillen@Illinois.gov>
Cc: Frank, Nathan <frank.nathan@epa.gov>
Subject: [External] MAT Asphalt

Hi Deirdre,

I received to complaints re: MAT Asphalt 2055 W Pershing. They noted a smell of asphalt and were concerning about increased diesel trucks in the community. One complaint was anonymous and the other was from [REDACTED] with Neighbors for Environmental Justice, [REDACTED] Non-responsive.

Please take any appropriate action and have the complainant contacted

Save or Forward

Follow-Up Persons - EPA	Follow-Up Division(s):
Wagner, Anna	<input checked="" type="checkbox"/> ARD
Enter EPA names to the right and click on button to forward.	
Follow-Up Persons - Outside EPA	
Enter email addresses to the right, separated by semicolons, and click on button to forward.	

Response Information

Details of Response	
Date Most Current Action Taken	8/16/2018

Attachments

Attachments	
--------------------	--

Record Information

Forwarding History	FIELD TO BE CREATED HERE.
---------------------------	---------------------------

Follow-Up Person
(old field from pre-Nov 2018)
Two

